

ROBERTS GORDON®

INFRARED HEATING



Online Selection, Pricing, Submittal, Quoting, Ordering

USER GUIDE

Instructional Videos Also Available



Table of Contents

SECTION 1: Introduction

1.1 What is ACE Interface?	4
1.2 Getting Started	4

SECTION 2: How to Create Quick Quote

Step 1	5
Step 2	5
Step 3	5
Step 4	5
Step 5	6
Step 6	6
Step 7	6
Step 8	6

SECTION 3: How to Create an Order

Step 1	6
Step 2	7
Step 3	7
Step 4	7
Step 5	7
Step 6	7
Step 7	8
Step 8	9
Step 9	9
Step 10	10
Step 11	10

© 2017 Roberts-Gordon LLC

All rights reserved. No part of this work covered by the copyrights herein may be reproduced or copied in any form or by any means - graphic, electronic, or mechanical, including photocopying, recording, taping or information storage and retrieval systems - without the written permission of Roberts-Gordon LLC.

SECTION 1: Introduction

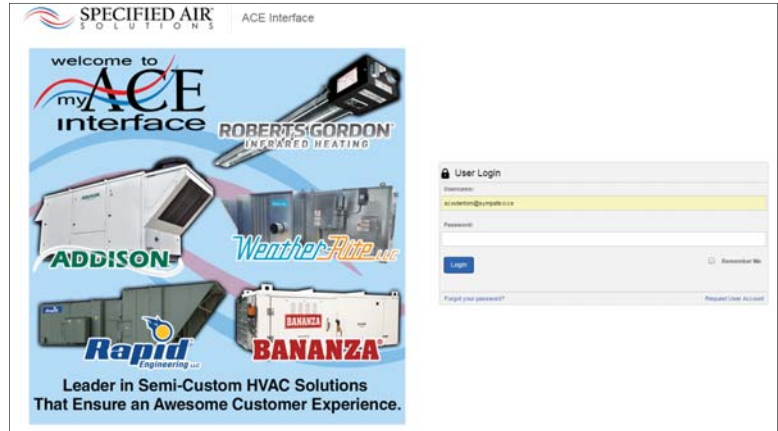
1.1 What is ACE Interface?

ACE Interface is Roberts-Gordon’s web-based program that enables our valued representatives to select, price, create submittals, quote and order ROBERTS GORDON® infrared equipment, accessories, controls and parts – ALL from one login!

1.2 Getting Started

Since ACE Interface is web-based, access is quick and easy. Below are the requirements:

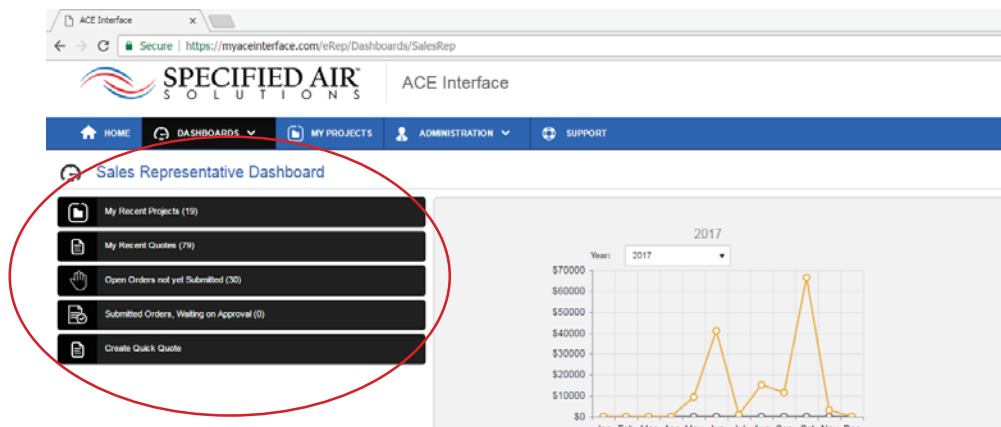
- Google Chrome installed as your browser (Explorer and Safari will not work)
- Web address: <https://myaceinterface.com>
- Your username: (your email address)
- A temporary password will be emailed to you from support@myaceinterface.com.



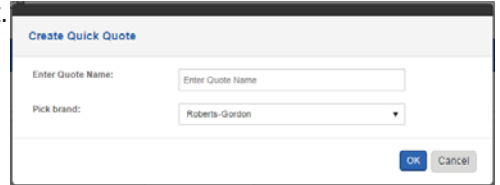
Once in the program, you’ll be asked to re-set the password, which must be between 8 & 15 characters long with at least one number and one letter.

SECTION 2: How to Create a Quick Quote

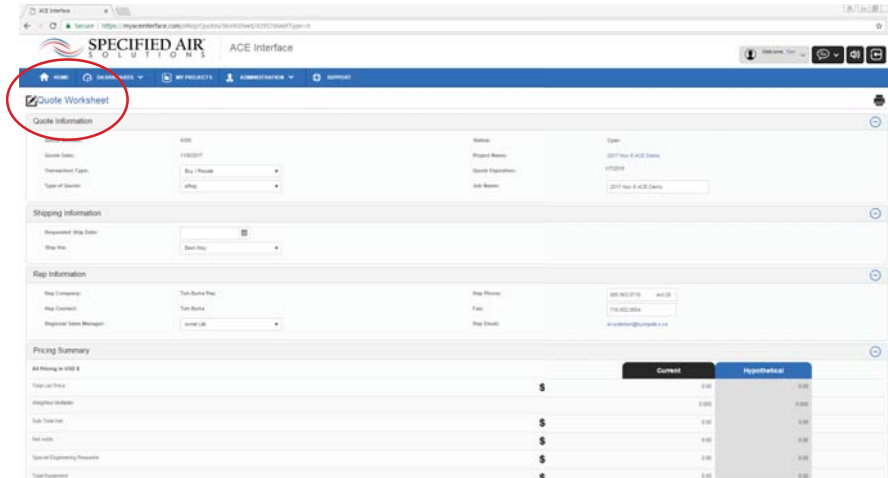
Creating Quick Quotes is the fastest way to create a quote in ACE if you already know what equipment you need. Access Quick Quotes from the Dashboard menu. Under this menu, you may see Sales Rep or Rep Manager (this depends on your assigned rights).



Step 1: Select Create Quick Quote and you'll be prompted to name the project. If you carry more than one Specified Air Solutions brand, you will be prompted to pick the brand. Click ok after you've named the project and picked the brand.

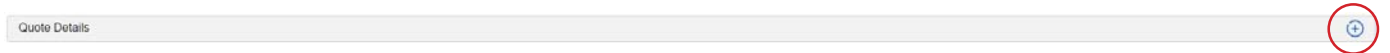


Step 2: Next, you'll be directed to the Quote Worksheet. Only sections in white can be edited. Items with a * are required. You don't need to edit anything in the first section, Quote Information. In the Shipping Information section, please select a Requested Ship Date and Ship Via.



Step 3: You don't need to edit anything in the following sections: Rep Information, Pricing Summary, Multiplier and Commissions, Net Adds or Special Engineering Requests.

Click on the + in the right corner of Quote Details.



Step 4: This opens up the List of Parts Section. There are two ways to add equipment:

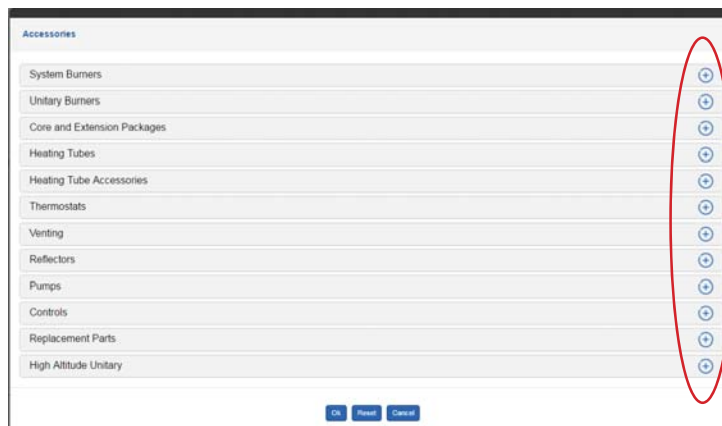
- You can select quantities and part numbers in ACE OR
- You can import your own list of quantities and part numbers (must be either Excel or CSV file).

Select quantities and part numbers in ACE.

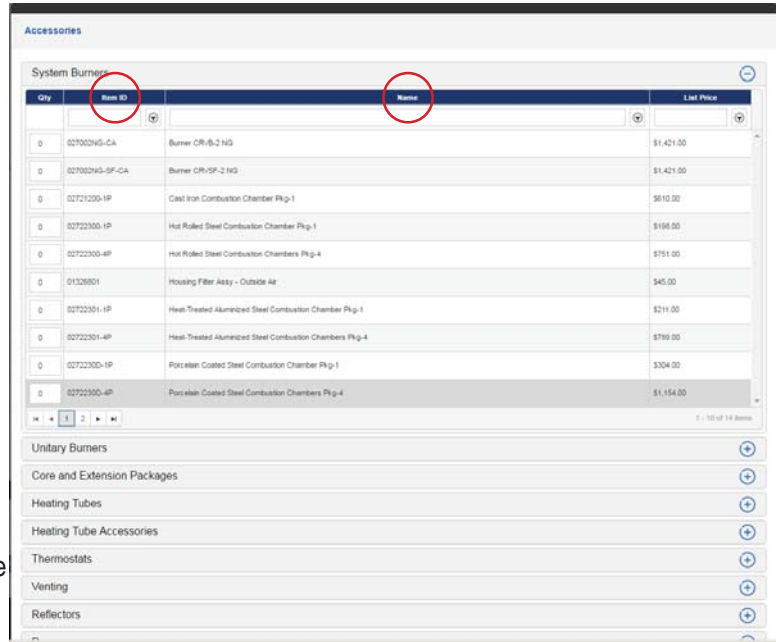
Click on the pencil symbol to open up the list.



Step 5: A list of equipment, parts, controls, etc. will appear. This format mirrors those of the price sheets and breaks down into the various categories. To select a category, simply click on the + on the right side of the section you want.



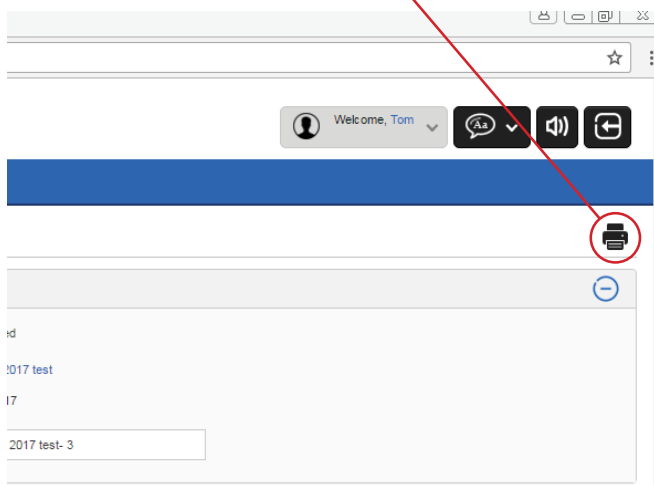
Step 6: This will expand the list to show all available items in this section. You can search by Item ID and Name by typing in the white boxes below those headings.



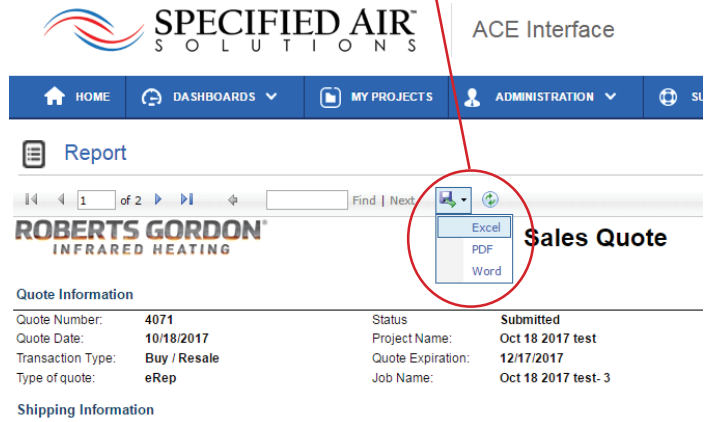
Step 7: Once you find the part number you need, simply put the quantity in the Qty box. Follow the same steps to add more items from the same category or others. When done, click ok. Click reset if you want to delete everything and start all over.



Step 8: After clicking OK, you'll be returned to the bottom of the Quote Worksheet where you'll see your List of Parts. If you want to print the quote, choose the printer icon located in the top right of the screen.



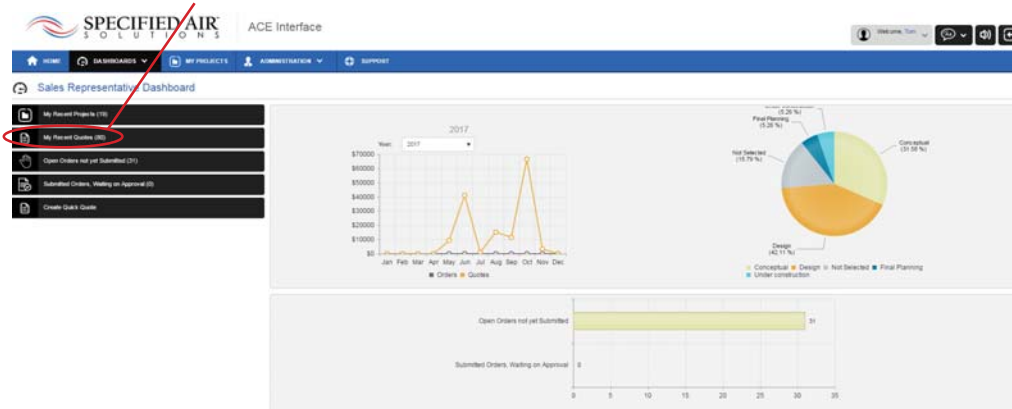
Step 9: Click on the disk icon to print the quote as an excel, pdf or word document. Once you convert it to one of these formats, you can modify or edit the quote to suit your customer's needs.



Section 3: How to Create an Order

After you've created a Quote or Quick Quote, you can convert this quote to an order. There are a few ways you can access this quote:

Step 1: From the dashboard, choose My Recent Quotes.








Step 2: A list of all your recent quotes will appear. Click on the magnifying glass icon to view the quote.

My Recent Projects (19) Return to Dashboard

My Recent Quotes (80)

Search On: Quick Search: All Show Records: 20

Quote Name	Project Name	Last Modified	Modified By	Cancel Date	Total	Actions
Oct 18 2017 test-3	Oct 18 2017 test	11/14/2017	Tom Burke	12/17/2017	\$ 7675.04	
2017 Nov 8 ACE Demo	2017 Nov 8 ACE Demo	11/14/2017	Tom Burke	1/7/2018	\$ 174.10	
2017 Nov 6-3	2017 Nov 6-3	11/6/2017	Tom Burke	1/5/2018	\$ 2282.71	
2017 Nov 6-2	2017 Nov 6-2	11/6/2017	Tom Burke	1/5/2018	\$ 867.77	
test777777	test777777	10/30/2017	Tom Burke	12/28/2017	\$ 0.00	

Step 3: This brings you back to the Quote Worksheet.

Quote Worksheet

Quote Information

Quote Number: 4271 Status: Submitted

Quote Date: 10/18/2017 Project Name: Oct 18 2017 test

Transaction Type: Buy / Resale Quote Expiration: 12/17/2017

Type of Quote: aRep Job Name: Oct 18 2017 test-3

Shipping Information

Requested Ship Date: Ship Via: Best Way

Rep Information

Rep Company: Tom Burke Rep Rep Phone: 905.563.0719 ext.25

Rep Contact: Tom Burke Fax: 716.852.0854

Regional Sales Manager: Ismet Lile Rep Email: scoderon@specifiedair.com

Pricing Summary

All Pricing in USD \$

TOTAL Price \$ 14,637.00 (Current) 14,637.00 (Hypothetical)

Step 4: Scroll all the way down to the bottom of the screen and choose Create Order.

Multiplier And Commissions +

Net Adds +

Special Engineering Requests +

Quote Details +

All sales subject to terms of sales agreement

Step 5: The program will ask you if you're sure you want to create an order, Yes or No. Choose **Yes** and you'll be directed to the Order Worksheet.

Step 6: In the Order Information section, you must provide a Purchase Order. Your customer details will be automatically populated in the Sell To section of the Customer Information section. For the Ship To section, you can either:

- select Same as Sell To for the address OR
- search the address database by choosing the Search button OR
- enter a new address*

*Always search the database first before adding a new address.

Step 7: Enter special instructions in the Special Order Instructions section.

The screenshot shows the 'Order Worksheet' form. A red arrow points from the text above to a red circle around the 'Special Order Instructions' field in the 'Ship To' section. The form contains the following data:

- Order Information:** Order Number: 377, Status: Open, Order Status (ERP): Open, Project Name: 2017 Nov 15 test 2, Purchase Order: [blank], Job Name: 2017 Nov 15 test 2-1.
- Customer Information - Sell To:** Customer Account: BU1000, Name: Tom Burke, Company: Tom Burke Rep, Address 1: 4450 Wetbrae Way, City: Beamsville, State: [Select A State], Zip: L0R 1B9, Country: Canada, Tax Exempt: [Yes/No], Tax Certificate #: None.
- Customer Information - Ship To:** Location Name: [blank], Company: [blank], Address 1: [blank], City: [blank], State: [Select A State], Zip: [blank], Country: United States, Contact Name: [blank].
- Ship Via:** Ship Via: Best Way, Lead Time: None.
- Rep Information:** [Auto-populated]

NOTES:

You shouldn't have to change anything in the Rep Information section since that's auto populated.

In the Rep Checklist section, you can attach files by choosing Select File, Select a Documentation Type and then choosing Upload.

In the Pricing Summary, you can review list and net prices. Ignore the Hypothetical column. You can also ignore Multiplier And Commissions and Special Engineering Requests.

The screenshot shows the 'Rep Information', 'Rep Checklist', and 'Pricing Summary' sections. A red circle highlights the 'Rep Checklist' section, which includes a 'Select File' button, a 'File Name' input field, a 'Select a Documentation Type' dropdown, and an 'Upload' button. The 'Pricing Summary' table is as follows:

All Pricing in USD \$		Current	Hypothetical
Total List Price	\$	1,421.00	1,421.00
Multiplier Approval		0.524	0.524
Sub-Total Net	\$	744.60	744.60
Net Adds	\$	0.00	0.00
Special Engineering Requests	\$	0.00	0.00
Total Equipment	\$	744.60	744.60
Estimated Freight <input type="checkbox"/> Freight Quoted - Quote Number	\$	0.00	0.00
Total Net Price	\$	744.60	744.60
Estimated Commission	\$	0.00	0.00

Below the table are sections for 'Multiplier And Commissions', 'Net Adds', 'Special Engineering Requests', and 'Order Details'. At the bottom, there are buttons for 'Save', 'Request Engineering Review', 'Submit Order', and 'Return'.

Step 8: In the Net Adds section, you can add anything not supplied by Roberts-Gordon (such as chain). Simply click on the + symbol, enter each field and choose Save. Items with an * are required.

Step 9: Click on the + symbol in the Order Details section if you want to see what's on the order. Click Submit Order to send the order to the factory. After the order is submitted, you can check the status via your Dashboard under Submitted Orders, Waiting on Approval.

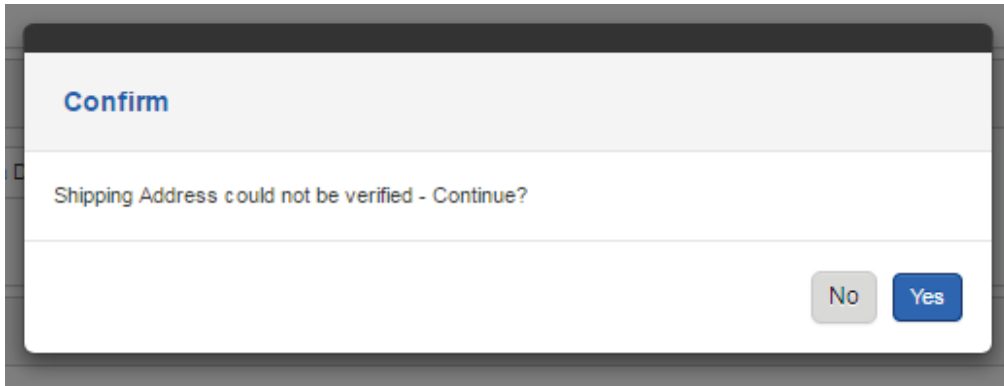
Year: 2017

Status	Percentage
Design	42.11 %
Conceptual	31.68 %
Not Selected	15.79 %
Final Planning	5.26 %
Under construction	5.26 %

Category	Count
Open Orders not yet Submitted	32
Submitted Orders, Waiting on Approval	0

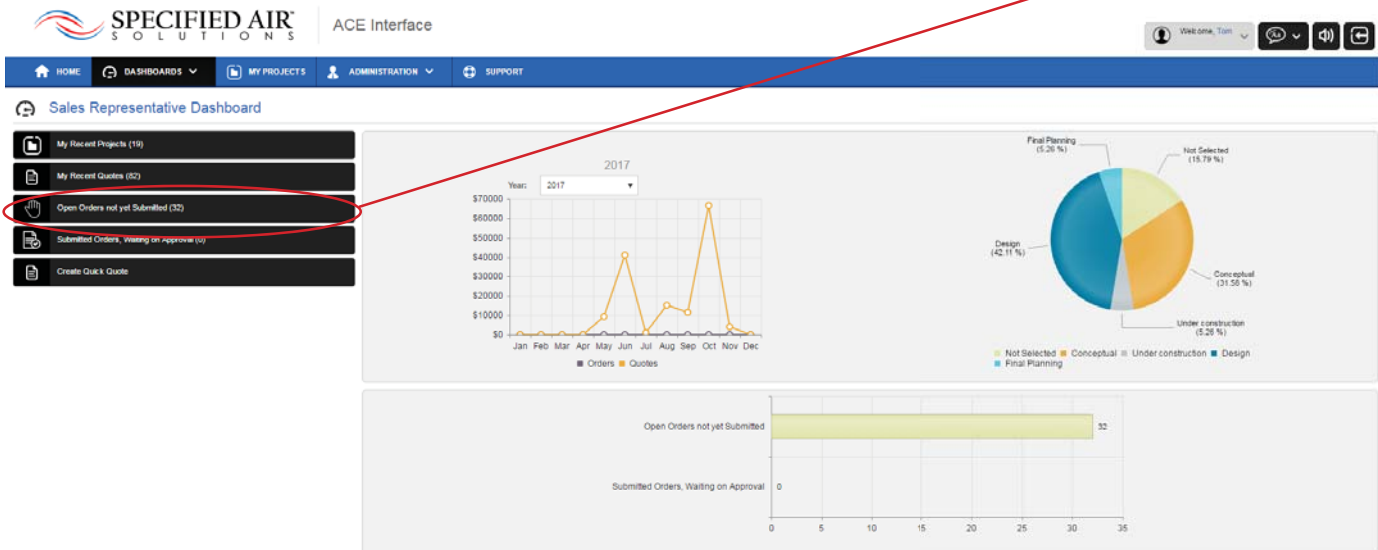
NOTE: If you're not ready to submit the order, you can save it and submit it on a later date. To save the order, scroll to the bottom of the page and select save.

NOTE: If the shipping address can't be verified, the following message will appear:

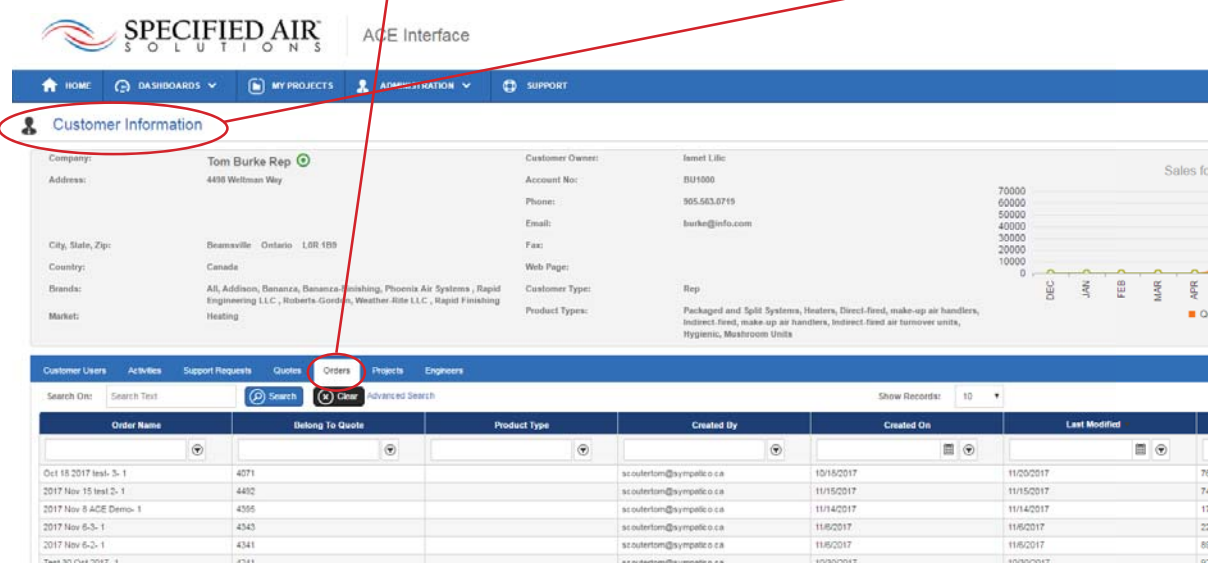


This gives you the chance to check the address. If it's wrong, select No and you can edit the address on the Order Worksheet in the Ship To section.

Step 10: If the address is correct, choose Yes. The order is now saved. To view saved orders, click on Open Orders not yet Submitted menu under the Dashboard.



Step 11: Once the order is factory-approved, the order will be moved from the Submitted Orders, Waiting on Approval menu under the Dashboard to the Orders tab on the Customer Information Screen. To view the order, simply click on the magnifying glass to view the order and you'll be directed to the Order Worksheet.



Disclaimer And Limitation Of Liability

You Acknowledge And Expressly Agree That Use Of Our Site And Any Associated Domains (The "Site") Is At Your Own Risk. Specified Air Solutions Llc, Its Affiliates And Subsidiaries, And Each Of Their Directors, Officers, Agents And Employees Thereof (Collectively, The "Company"), Cannot And Does Not Verify Or Warrant The Accuracy Or Completeness Of The Information Contained On The Site. Neither The Company Nor Any Of Its Content Providers Or Licenseors, Makes Any Representations Or Warranties, Express Or Implied, Of Any Kind Regarding The Site, The Content, Any Products Or Services, Any Advertising Material Or The Results That May Be Obtained From Use Of The Site Or Any Product Or Service Featured On The Site. The Site Is Provided On An "As Is" And "As Available" Basis, And The Company Specifically Disclaims Any Express Or Implied Warranties, Including Without Limitation, Warranties Of Fitness For A Particular Purpose, Warranties Of Merchantability Or Warranties Against Infringement.

The Company, Content Providers And Licenseors Shall In No Event Be Liable For Any Damages Or Losses, Including, Without Limitation, Direct, Indirect, Consequential, Special, Incidental Or Punitive Damages, Including But Not Limited To Loss Of Profits Or Loss Of Opportunity, With Or Without Notice, Resulting From Or Caused By The Site Or Its Content, Including, Without Limitation, Losses Related To Your Use Or Inability To Use The Site, Any Errors, Omissions Or Defects In The Content, Or Any Interruptions, Delays In Transmissions Or Computer Viruses Or Similar Materials. You Acknowledge And Agree That Any Reliance Upon Any Content Shall Be At Your Sole Risk. The Company Reserves The Right, In Its Sole Discretion, To Correct Any Error Or Omission In Any Portion Of The Site Or The Content. You Agree To Release, Hold Harmless And Indemnify The Company From And Against Any And All Liability Arising From Incorrect Or Incomplete Information On The Site.

The Simulations On Our Site Do Not Replace A Detailed System Design. The Simulation Is Based On The System And Parameters Supplied To Us At The Time Of The Inquiry. Actual Parameters And The System Design May Vary From The Assumed Parameters And The Company Has Not Validated The System Or Compared The Parameters Utilized In The Simulation To The System Design Or Expected System Values. Prior To Implementation Of The Designated System, It Is Recommended That All Of The Parameters That Have Been Included In The Simulation Be Compared In Detail To The Implemented System. The Planner, The Installer Or The Building Owner Is Responsible For This Comparison, Including All Measurements, Analysis Of Any Variants Or Unique Building Or System Attributes And Any Necessary Adjustments.

Verification And Validation Of The System And Parameters Used As A Basis For This Simulation Are Solely Incumbent On The Planner, The Installer And The Building Owner.

Governing Law And Exclusive Venue The Terms Of This Disclosure And Limitation Of Liability Policy And The Privacy Policy Will Be Governed By And Construed In Accordance With The Laws Of The State Of New York, Without Regard To Its Conflicts Of Law Provisions. You Hereby Agree That Any Cause Of Action You May Have With Respect To The Site Must Be Filed In The Federal Or State Courts Located In Erie County, New York, Within One Year After The Cause Of Action Arises Or The Cause Is Barred.

If You Do Not Agree To The Terms Stated Above Or To Any Changes The Company Makes In These Terms, Please Exit And Cease All Use Of The Site Immediately.

Terms Of Use

This Website Is A Service Operated By Specified Air Solutions Llc And Consists Of Information, Resources, Services And Content Provided By Specified Air Solutions Llc And Others. As Used In These Terms Of Use, All References To "The Company" Collectively Refers To Specified Air Solutions Llc, Its Affiliates And Subsidiaries, And Each Of Their Directors, Officers, Agents And Employees.

These Terms Of Use Are A Contract Between You And The Company. By Accessing, Browsing And/Or Using This Site, Any Associated Domains And Any Of Our Electronic Media (Collectively, The "Site"), For Any Purpose Including But Not Limited To, Equipment Sizing, Design, Selection And Pricing, You Are Agreeing To Be Bound By The Following Terms And Conditions (The "Terms"). You Acknowledge That You Have Read, Understand And Agree To Be Bound By These Terms And To Comply With All Applicable Laws And Regulations. If You Do Not Agree To These Terms, You May Not Access Or Use This Site. These Terms Include The Privacy Policy Statement And The Disclaimer And Limitation Of Liability Statement For This Site, Which Are Incorporated Into These Terms By Reference. By Accessing This Site, You Consent To Have These Terms And The Privacy Policy Statement And The Disclaimer And Limitation Of Liability Statement Provided To You In Electronic Form.

1. License. The Contents Of Our Site, Including Its "Look And Feel," Text, Graphics, Images, Logos, Products, Button Icons, Editorial Content, Notices, Software (Including Html Or Xml-Based Computer Programs) And All Other Elements Of The Site, Are, To The Furthest Extent Permissible, Protected Under Both United States And Foreign Copyright, Trademark, And Other Laws. These Contents Belong Or Are Licensed To The Company. We Hereby Grant You The Right To View And Use Our Site Subject To These Terms. You May Download Or Print A Copy Of Information Provided In The Site For Internal Use Only. Permission To Reprint Or Electronically Reproduce Any Document Or Graphic In Whole Or In Part For Any Other Purpose Is Expressly Prohibited, Unless Prior Written Consent Is Obtained From Us. Nothing Contained In These Terms, Nor Your Use Of The Site, Shall Be Construed As Granting You Any License Or Right In Or To Any Trademark, Logo, Or Service Mark. We Reserve All Rights Not Expressly Granted In These Terms.

2. User Conduct. You Agree To Use The Site Only For Lawful Purposes. You Agree Not To Take Any Action That Might Compromise The Security Of The Site, Render The Site Inaccessible To Others Or Otherwise Cause Damage To The Company, The Site Or Any Content Therein. You Agree Not To Add To, Subtract From, Or Otherwise Modify The Site Or Any Content Therein, Or To Attempt To Access Any Content That Is Not Intended For You. You Agree Not To Use The Site In Any Manner That Might Interfere With The Rights Of Third Parties. You Agree Not To Post Malicious Or Defamatory Comments On The Site For Any Reason With Respect To Any Person Or Topic.

3. Ownership And Cancellation. When You Register On The Site, You Will Be Asked To Create An Account And Provide Us With Certain Information. Information You Submit Will Be Used In Accordance With Our Privacy Policy Statement. You Understand And Acknowledge That You Have No Ownership Rights In Your Account With Us And That Your Account Can Be Cancelled By Us At Any Time And For Any Reason.

4. Unsolicited Ideas; Feedback. The Company Does Not Accept, Welcome Or Consider Unsolicited Ideas Relating To Its Products, Technologies, Services, Processes Or Materials. Please Do Not Send Your Unsolicited Ideas To Anyone At The Company. If, However, You Still Send Us Your Ideas, Then Regardless Of Any Statement To The Contrary, Your Idea(S) Will Automatically Become The Property Of The Company, Without Any Compensation To You Or Obligation Of Confidentiality On Our Part And We May Use Your Idea(S) For Any Purpose Whatsoever, Including Giving Your Idea(S) To Others. Notwithstanding The Foregoing, We Welcome Feedback Regarding Many Areas Of Our Business. If You Provide Such Feedback, You Agree And Acknowledge, Without Compensation, That Such Feedback Shall Be Exclusively Owned By The Company And May Be Used By Us Without Restriction.

5. Indemnification. By Accessing Or Using The Site, You Agree To Indemnify, Save And Hold Harmless The Company, Its Contractors, Agents, Third-Party Suppliers, Licenseors, And Partners From Any And All Claims, Losses, Damages, Liabilities, Expenses, Including Reasonable Attorneys' Fees, Arising Out Of Or From Your Use Or Misuse Of Or Connection To The Site, Any Violation By You Of These Terms, Any Breach Of The Representations, Warranties, And Covenants Made By You Herein, Or Arising Out Of The Content You Download, Upload, E-Mail, Submit, Post, Or Transmit To Or From The Site. We Reserve The Right, At Your Expense, To Assume The Exclusive Defense And Control Of Any Matter For Which You Are Required To Indemnify Us, And You Agree To Cooperate With Our Defense Of These Claims. You Will Immediately Notify Us Of Any Such Claim, Action, Or Proceeding Upon Becoming Aware Of It.

6. Use Of Site Is At Your Risk; Links To Other Websites. The Use And Browsing Of This Site, Or Any Links Contained Therein, Is Strictly At Your Risk. The Site May Provide Links To The Websites Of Certain Other Businesses Or Individuals, Which Have Their Own Terms Of Use, Privacy Policies, And Similar Conditions Regarding Use, Which You Should Carefully Review. The Linked Websites Are Not Under Our Control, And We Are Not Responsible For Examining Or Evaluating The Contents Of Any Linked Websites Or Any Changes Or Updates To Such Websites. The Company Is Providing These Links To You Only As A Convenience And We Do Not Make Any Representation, Warranty Or Endorsement Of Any Such Website, The Person Or Entity Controlling Such Website, Or Any Goods And/Or Services Sold Or Offered For Sale On Or Through Such Website.

7. Copyrights. The Copyright In All Material Provided On This Site, Including, But Not Limited To, Text, Graphics, Visual Interfaces, Design, Images, Audio Or Video Clips, Photographs Or Other Materials, Is Held By The Company Or By The Original Creator Of The Material. None Of The Material May Be Copied, Reproduced, Distributed, Republished, Downloaded, Displayed, Posted, Modified Or Transmitted In Any Form Or By Any Means, Including, But Not Limited To, Electronic, Mechanical, Photocopying, Recording, Or Otherwise, Without The Prior Written Permission Of The Company Or The Copyright Owner, Provided, However, That Permission Is Granted To Display And Download The Materials On This Site For Personal, Non-Commercial Use Only So Long As The Materials Are Not Modified And All Copyright And Other Proprietary Notices Contained In The Materials Are Retained.

8. Trademarks. The Trademarks, Service Marks, Trade Dress And Logos (The "Trademarks"), Used And Displayed On This Site Are Registered And Unregistered Trademarks Of The Company And Others. Nothing On This Site Should Be Construed As Granting, By Implication, Estoppel, Or Otherwise, Any License Or Right To Use Any Trademark Displayed On The Site, Without The Written Permission Of The Trademark Owner. The Name "Specified Air Solutions" Or The Name Of Any Affiliates Or Products Or Any Logo May Not Be Used In Any Way Without Prior Written Permission. You May Not "Frame" Or "Link" To The Site, Or Use Any Of The Trademarks As Metatags Or "Hidden Text" Without Our Prior Written Consent. The Company Prohibits Use Of Our Name Or Logo As A "Hot" Link To Any Company Site Or Any Associated Domain Unless Establishment Of Such A Link Is Approved In Advance By The Company In Writing.

9. Warranties. The Materials Contained In This Site Are Provided "As Is" And Without Warranty Of Any Kind, Express, Statutory Or Implied, Including Without Limitation Any Implied Warranties Of Merchantability, Fitness For Any Particular Purpose, Or Non-Infringement. We Make No Warranties That The Materials Or Products Are Error-Free. That The Information On This Site Is Up-To-Date, Accurate, Or Complete, That Defects Will Be Corrected, Or That Our Site Is Free Of Viruses Or Other Harmful Components, And You Assume The Entire Cost Of Any Loss Including Necessary Computer Servicing And Repairs. The Company Does Not Warrant, Guarantee Or Make Any Representations Regarding The Use Or The Results Of The Site In Any Terms Including Its Correctness, Accuracy, Performance, Reliability Or Otherwise. The Entire Risk As To The Results And Performance Is Assumed By You. This Site Is Merely A Tool To Aid You, The Results Of Which Are Dependent Upon And Should Be Checked Against Your Own Calculations.

10. Product Warranties And Terms And Conditions Of Sale. Any Product Or Service Displayed On The Site Is Subject To The Terms Of Our Written Warranty And/Or Our Written Terms And Conditions For Sales Provided With Such Product Or Service. In Any Case, Any Terms Or Conditions Different From Or Additional To Our Terms And Conditions For Sales Contained In Any Purchase Order Or Other Document You May Send To Us Are Rejected. Our Products Are Not Intended For Residential Use.

11. Disclaimer. Any Statements On The Site Are Solely The Opinion Of The Company. It Is Your Sole Responsibility To Evaluate The Accuracy Of Any Such Statements. Results May Vary When Using Any Product Offered On The Site And The Company Does Not Guarantee Any Results In Connection With The Use Of A Product.

12. Liability; No Consequential Damages. In No Event Shall The Company Or Any Party Involved In Creating Or Producing The Site, Be Liable For Any Damages Whatsoever, Including But Not Limited To Any Direct, Indirect, Special, Exemplary, Incidental Or Consequential Damages, Including But Not Limited To Damages For Loss Of Profits, Loss Of Opportunity, Business Interruptions, Loss Of Business Information And The Like, Arising Out Of (A) The Use, Or The Inability To Use, The Site, Any Content Therein, Or The Products Offered On The Site, (B) Any Transaction Conducted Through Or Facilitated By The Site, (C) Any Claim Attributable To Errors, Omissions, Or Other Inaccuracies In The Site Or Any Content Therein, (D) Unauthorized Access To Or Alteration Of Your Transmissions Or Data, Or (E) Any Other Matter Relating To The Site Or Any Content Therein. Even If The Company Or A Company Authorized Representative Has Been Advised Of The Possibility Of Such Damages, The Company Also Assumes No Responsibility, And Shall Not Be Liable For, Any Damages To, Or Viruses Or Other Harmful Components That May Infect, Computer Equipment Or Other Property On Account Of Access To, Use Of, Or Browsing In The Site Or Downloading Of Any Materials, Data, Text, Images, Video, Or Audio From The Site, If You Are Dissatisfied With The Site Or Any Content Therein, Or With The Terms, Your Sole And Exclusive Remedy Is To Discontinue Using The Site. In Any State That Does Not Allow For Or Limits The Exclusion Or Limitation Of Liability For Consequential Or Incidental Damages, The Company's Liability Is Limited And Warranties Are Excluded To The Greatest Extent Permitted By Law.

13. Amendments. The Company Reserves The Right To Change Any And All Content Contained On The Site At Any Time Without Notice. The Company May At Any Time Revise These Terms By Updating This Posting. Your Continued Access Or Use Of The Site After The Modifications Have Become Effective Shall Be Deemed Your Conclusive Acceptance Of The Modified Terms. By Using This Site, You Agree To Be Bound By Any Such Revisions And Should Therefore Periodically Visit This Page To Determine The Current Terms To Which You Are Bound.

14. Governing Law; Forum. Any Claim Relating To The Site Or The Use Of This Site And The Materials Contained Herein Is Governed By The Laws Of The State Of New York, Without Regard To Conflict Of Law Provisions, And You Irrevocably Agree That Any Action Arising Under These Terms. The Site Or Your Use Of The Site Must Be Brought Exclusively In The State Of New York And That Venue Shall Be In The Federal And State Courts Sitting In Erie County. These Terms Shall Not Be Governed By The Provisions Of The United Nations Convention On Contracts For International Sales Of Goods.

15. Validity And Enforceability. If Any Provision Of These Terms Shall Be Deemed By A Court Of Competent Jurisdiction Invalid, Void, Or For Any Reason Unenforceable, The Parties Agree That The Court Should Endeavor To Give Effect To The Parties' Intentions As Reflected In The Provision, And The Other Provisions Of The Terms Remain In Full Force And Effect.

16. Assignment. The Company Shall Have The Right, At Any Time, To Assign Any Of Its Rights And Obligations Under These Terms To A Third Party Or Affiliate.

17. Miscellaneous. These Terms, As May Be Modified From Time To Time, Constitute The Entire Agreement Between You And The Company And Govern Your Use Of The Site. The Failure Of The Company To Exercise Or Enforce Any Right Or Provision Of The Terms Shall Not Constitute A Waiver Of Such Right Or Provision. The Section Titles In The Terms Are For Convenience Only And Have No Legal Or Contractual Effect.

18. Contacting Us. To Inquire About Our Site Or About Trademark Or Copyright Matters Or If You Have Any Questions Or Concerns About These Terms, Please Contact Us At Info@Specifiedair.com.

Privacy Policy

We Respect Your Privacy. This privacy policy was created to demonstrate our commitment to privacy. Your data collected during visits to our site is processed by us confidentially. By using our site or any associated domains (collectively, the "site"), you consent to the collection and use of this information by Specified Air Solutions LLC, its affiliates and subsidiaries, and each of their directors, officers, agents and employees thereof (collectively, the "Company"). This site may contain links to other internet sites maintained by third parties for your convenience only. If you are linked to a third-party website, a new window will be opened. Please note that when you click on one of these links, you may enter another website for which we have no responsibility. We encourage you to read the privacy statements of all such sites as their policies may be materially different from this Privacy Policy and we are not responsible for third-party legal or privacy policies, nor for the processing of same. Even if the new website uses the name or logo of the Company, the Company does not assume any liability for the performance, quality, accuracy, timeliness, reliability or any other aspect of products or services on the websites.

We reserve the right to change our privacy policy as we deem appropriate, and we will update any changes on this page so that you are always aware of what information we collect and how we use it.

Collection and Processing of Your Data. When you visit our site, our Web server automatically records the name of your internet service provider, the website from which you visit us, the websites you actually visit and the date and length of your visit. We may track usage patterns on our site and break down overall usage statistics according to a user's domain name, browser type, and MIME type by reading this information from the browser string (information contained in every user's browser). The site may collect personal identifying information in several other ways including through registration forms, online request forms, order information, feedback forms or surveys. We may use cookies and active components to follow the preferences of visitors to our site and optimize our websites accordingly. You can reset your browser either to notify you when you receive a cookie or to refuse to accept cookies. Please note that certain areas of most sites may not function properly if you reject a cookie. Additional data is only stored if volunteered by you, for example, in the context of a registration, survey or during execution of a quote or order.

Use and Disclosure of Your Data and Purpose Specification. We will use your data for the technical administration of the site, customer administration, product surveys and marketing, only to the extent necessary in each specific case. The information we collect may be used to improve the content of our website, to notify consumers about updates to our website and for marketing purposes.

We may disclose your personal information to certain third parties if you consent to such disclosure.

Information may also be disclosed without your consent to companies and individuals employed to perform services on our behalf. We will also disclose information without your consent if legally required to do so or if required or encouraged to do so by a governmental agency. Finally, personal information we have collected may be passed on to a third party without your consent in the event of our transfer of ownership or assets or our bankruptcy.

Users should be aware that when they voluntarily disclose information on this site, such information can be collected and used by third parties. This may result in unsolicited communications for which we are not liable.

Security. While the Company uses security measures in order to protect the data we have under our control against manipulation, loss, destruction, access by unauthorized persons or against unauthorized disclosure, and while our security procedures are continually enhanced as new technology becomes available, we cannot guarantee that personally identifiable information which you submit on the site will be secure.

Children's Guidelines. We do not knowingly collect or use any personal data from online visitors under 13 years of age. We do not knowingly allow visitors under the age of 13 to participate in any promotions or the like made available on our site from time to time.

Freedom of Choice. We would like to use your data to inform you about our products and services and request your opinion, where applicable. Naturally, your participation in such campaigns is voluntary. Should you not consent, you can inform us at any time, so that we can prohibit the use of your data accordingly.

How to Contact Us. For any questions or comments regarding our Privacy Policy, information or security practices, you may contact us by using the contact page on our site.

Disclaimer. We cannot guarantee that all of your private communications and other personal information will never be disclosed in ways not otherwise described in this Privacy Policy. As a user of this site, you understand and agree that you assume all responsibility and risk for your use of the site, the internet generally, and the documents you post or access and for your conduct on and off the site. For additional information please read our Disclaimer and Limitation of Liability Policy located on our site.